

# ATLAS PREVENTATIVE MAINTENANCE PROGRAM

Proper maintenance is critical in order for your instrument to operate at peak performance. The AMECARE Performance Services Program by Atlas combines Atlas' years of service experience and best maintenance practices to ensure that your instrument will operate optimally at all times.

The AMECARE program at a fixed annual price is depending upon usage and the AMECARE program level of coverage you select.

SUNTEST Line



Weather-Ometer Line



Xenotest Line

## AMECARE Levels of Coverage

	Silver	Gold
Lamps & Filters*	Included	Included
Preventative Maintenance Parts	Included	Included
Preventative Maintenance Visits	Included	Included
Calibration Certificate	Included	Included
Repair parts	Discounted	Included
Repair Labour	Discounted	Included

\*Upon filter system type used

## Key Benefits of the AMECARE Program

- ☀ Regularly scheduled inspections and required maintenance intervals are maintained to identify and correct any issues before they occur
- ☀ Scheduled ISO 17025 accredited calibrations are performed to comply with both manufacturers requirements and most internal quality standards
- ☀ Assurance of long-term and optimal instrument performance
- ☀ Detailed service reports with professional assessment of key components
- ☀ Priority support and response times
- ☀ Discounts on repair parts and consumables
- ☀ Instrument software updates as they become available

# AMECARE Program Levels

AMECARE programs are designed to minimize the occurrences of unexpected testing interruptions and unplanned on-site service calls. Utilization of an AMECARE program will maximize your laboratory's investment by decreasing costly downtime.

## Silver

AMECARE Silver provides you with all calibration, preventative maintenance parts and consumables necessary to meet your testing requirements.

## Gold

AMECARE Gold provides you for all current instrument with all of the benefits of the Silver level as well as the repair or replacement of any component that fails due to normal wear and tear. The Gold level also includes additional on-site service calls as required (travel charges may apply). This offer is adequate to an extended warranty.

Ensuring peak performance and maximum return on investment over the life of your equipment.

We will deliver this by:

- ☀ Proactively maintaining your equipment to maximize availability
- ☀ Optimizing solutions meeting your unique applications
- ☀ Enhancing user skills by providing access to product and application experts



## AMECARE by Atlas Availability

AMECARE Silver and Gold level contracts are available for specific instruments in all countries Atlas serves directly. The provisions of these contracts are the same throughout the world. However, pricing may vary depending upon specific locations.

Please contact your local Atlas Sales or Service Technician to discuss the AMECARE programs that are available in your area and what level of service would best suit your needs: <https://www.atlas-mts.com/contact/local-representatives>